Morgan and Morgan Accessibility Conformance Report WCAG Edition

(Based on VPAT® Version 2.4)

**Name of Product/Version:** forthepeople.com

**Report Date:** May 18th, 2021

**Product Description:** Homepage for the Morgan & Morgan law firm.

**Contact information:** Independent Accessibility Consultant

Equal Entry LLC (www.equalentry.com)

Contact (contact@equalentry.com)

**Notes:** Equal Entry LLC, a third party accessibility consultant, worked with Morgan and Morgan to define a set of User Scenarios (Appendix A) to assess forthepeople.com.

Morgan and Morgan reviewed the detailed issue list, prioritized and fix several items. Exceptions in this document are pending accessibility issues, to be addressed in future product releases to forthepeople.com. This report, generated on May 18th, 2021, supersedes any previous report covering these same scenarios.

**Evaluation Methods Used:** Manual testing using various browser agents, assistive technologies and inspection tools. Scenarios are in Appendix A. Additional details are in Appendix B.

**Applicable Standards/Guidelines:**
This report covers the degree of conformance for the following accessibility standard/guidelines: Web Content Accessibility Guidelines 2.1 at [https://www.w3.org/TR/WCAG21/](https://www.w3.org/TR/WCAG21/), at level A and AA.
Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG Level AAA.

**WCAG 2.1 Report**

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the **WCAG Conformance Requirements**.

**Success Criteria**

<table>
<thead>
<tr>
<th>Success Criterion</th>
<th>Conformance Level</th>
<th>Remarks</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>1.1.1 Non-text Content</strong> <em>(Level A)</em></td>
<td>Not Applicable</td>
<td>Text alone is used to convey information</td>
</tr>
<tr>
<td><strong>1.2.1 Audio-only and Video-only</strong> <em>(Prerecorded)</em> <em>(Level A)</em></td>
<td>Not Applicable</td>
<td>Does not contain any Audio-Only or Video-Only pre-recorded content</td>
</tr>
<tr>
<td>Success Criterion</td>
<td>Conformance Level</td>
<td>Remarks</td>
</tr>
<tr>
<td>------------------</td>
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<td>---------</td>
</tr>
<tr>
<td><strong>1.2.2 Captions (Prerecorded)</strong> (Level A)</td>
<td>Not Applicable</td>
<td>Does not contain Prerecorded content</td>
</tr>
<tr>
<td><strong>1.2.3 Audio Description or Media Alternative (Prerecorded)</strong> (Level A)</td>
<td>Partially Supports</td>
<td>Scenario 2: Client testimonial videos lack transcripts</td>
</tr>
<tr>
<td><strong>1.2.4 Captions (Live)</strong> (Level AA)</td>
<td>Not Applicable</td>
<td>Does not contain Live Streamed media</td>
</tr>
<tr>
<td><strong>1.2.5 Audio Description (Prerecorded)</strong> (Level AA)</td>
<td>Not Applicable</td>
<td>Does not contain Prerecorded content</td>
</tr>
<tr>
<td><strong>1.3.1 Info and Relationships</strong> (Level A)</td>
<td>Not Applicable</td>
<td>NA - 1.3.1 error</td>
</tr>
<tr>
<td><strong>1.3.2 Meaningful Sequence</strong> (Level A)</td>
<td>Not Applicable</td>
<td>NA - 1.3.2 error</td>
</tr>
<tr>
<td>Success Criterion</td>
<td>Conformance Level</td>
<td>Remarks</td>
</tr>
<tr>
<td>---------------------------------------</td>
<td>-------------------</td>
<td>-------------------------------------------------------------------------</td>
</tr>
<tr>
<td><strong>1.3.3 Sensory Characteristics</strong> (Level A)</td>
<td>Not Applicable</td>
<td>No instructions or visuals convey meaning through shape, size, location, orientation or sound</td>
</tr>
<tr>
<td><strong>1.3.4 Orientation</strong> (Level AA)</td>
<td>Supports</td>
<td>Respects user's choice of landscape or portrait</td>
</tr>
<tr>
<td><strong>1.3.5 Identify Input Purpose</strong> (Level AA)</td>
<td>Not Applicable</td>
<td>Does not contain input controls</td>
</tr>
<tr>
<td><strong>1.4.1 Use of Color</strong> (Level A)</td>
<td>Not Applicable</td>
<td>Color is not used to convey meaning</td>
</tr>
<tr>
<td><strong>1.4.2 Audio Control</strong> (Level A)</td>
<td>Not Applicable</td>
<td>Does not contain audio that plays automatically</td>
</tr>
<tr>
<td><strong>1.4.3 Contrast (Minimum)</strong> (Level AA)</td>
<td>Not Applicable</td>
<td>NA - 1.4.3 error</td>
</tr>
<tr>
<td><strong>1.4.4 Resize text</strong> (Level AA)</td>
<td>Supports</td>
<td>Text can be resized up to 200 percent without loss of content or functionality</td>
</tr>
<tr>
<td>Success Criterion</td>
<td>Conformance Level</td>
<td>Remarks</td>
</tr>
<tr>
<td>--------------------------------------------------------</td>
<td>-------------------</td>
<td>-------------------------------------------------------------------------</td>
</tr>
<tr>
<td><strong>1.4.5 Images of Text</strong> (Level AA)</td>
<td>Not Applicable</td>
<td>No images of text are used to convey information</td>
</tr>
<tr>
<td><strong>1.4.10 Reflow</strong> (Level AA)</td>
<td>Supports</td>
<td>Content can be presented without loss of information or functionality, and without requiring scrolling in two dimensions</td>
</tr>
<tr>
<td><strong>1.4.11 Non-text Contrast</strong> (Level AA)</td>
<td>Not Applicable</td>
<td>Text alone is used</td>
</tr>
<tr>
<td><strong>1.4.12 Text Spacing</strong> (Level AA)</td>
<td>Not Applicable</td>
<td>Mobile operating systems do not currently allow changes to line spacing, only font.</td>
</tr>
<tr>
<td><strong>1.4.13 Content on Hover or Focus</strong> (Level AA)</td>
<td>Not Applicable</td>
<td>Tooltips are not used</td>
</tr>
<tr>
<td><strong>2.1.1 Keyboard</strong> (Level A)</td>
<td>Supports</td>
<td>All operable content was accessible and usable via only the keyboard</td>
</tr>
<tr>
<td><strong>2.1.2 No Keyboard</strong></td>
<td>Supports</td>
<td>No Keyboard traps were found</td>
</tr>
<tr>
<td>Success Criterion</td>
<td>Conformance Level</td>
<td>Remarks</td>
</tr>
<tr>
<td>-------------------</td>
<td>-------------------</td>
<td>---------</td>
</tr>
<tr>
<td><strong>Trap</strong> (Level A)</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>2.1.4 Character Key Shortcuts</strong> (Level A)</td>
<td>Not Applicable</td>
<td>Custom keyboard shortcuts are not defined</td>
</tr>
<tr>
<td><strong>2.2.1 Timing Adjustable</strong> (Level A)</td>
<td>Not Applicable</td>
<td>Does not contain timers</td>
</tr>
<tr>
<td><strong>2.2.2 Pause, Stop, Hide</strong> (Level A)</td>
<td>Not Applicable</td>
<td>Does not contain auto-updating, scrolling or flashing content</td>
</tr>
<tr>
<td><strong>2.3.1 Three Flashes or Below Threshold</strong> (Level A)</td>
<td>Not Applicable</td>
<td>Does not contain Flashing text or other visuals</td>
</tr>
<tr>
<td><strong>2.4.1 Bypass Blocks</strong> (Level A)</td>
<td>Not Applicable</td>
<td>Does not contain repeated blocks of content</td>
</tr>
<tr>
<td><strong>2.4.2 Page Titled</strong> (Level A)</td>
<td>Supports</td>
<td>Titling is used effectively throughout to aid in understanding</td>
</tr>
<tr>
<td>Success Criterion</td>
<td>Conformance Level</td>
<td>Remarks</td>
</tr>
<tr>
<td>-------------------</td>
<td>-------------------</td>
<td>---------</td>
</tr>
<tr>
<td><strong>2.4.3 Focus Order</strong> (Level A)</td>
<td>Not Applicable</td>
<td>Does not contain interactive elements</td>
</tr>
<tr>
<td><strong>2.4.4 Link Purpose (In Context)</strong> (Level A)</td>
<td>Not Applicable</td>
<td>Does not contain Hyperlinks</td>
</tr>
<tr>
<td><strong>2.4.5 Multiple Ways</strong> (Level AA)</td>
<td>Not Applicable</td>
<td>Single page application</td>
</tr>
<tr>
<td><strong>2.4.6 Headings and Labels</strong> (Level AA)</td>
<td>Not Applicable</td>
<td>NA - 2.4.6 error</td>
</tr>
<tr>
<td><strong>2.4.7 Focus Visible</strong> (Level AA)</td>
<td>Not Applicable</td>
<td>Does not contain interactive elements</td>
</tr>
<tr>
<td><strong>2.5.1 Pointer Gestures</strong> (Level A)</td>
<td>Not Applicable</td>
<td>Multipoint or path-based gestures are not used</td>
</tr>
<tr>
<td><strong>2.5.2 Pointer Cancellation</strong> (Level A)</td>
<td>Supports</td>
<td>Operations that use a single pointer execute on the up-events allowing for</td>
</tr>
<tr>
<td>Success Criterion</td>
<td>Conformance Level</td>
<td>Remarks</td>
</tr>
<tr>
<td>--------------------------------------</td>
<td>-------------------</td>
<td>--------------------------------------------------------------</td>
</tr>
<tr>
<td><strong>2.5.3 Label in Name</strong> (Level A)</td>
<td>Not Applicable</td>
<td>No user inputs are used</td>
</tr>
<tr>
<td><strong>2.5.4 Motion Actuation</strong> (Level A)</td>
<td>Not Applicable</td>
<td>Device motion sensors are not used</td>
</tr>
<tr>
<td><strong>3.1.1 Language of Page</strong> (Level A)</td>
<td>Supports</td>
<td>Language is programmatically expressed for assistive technologies at the product or page level</td>
</tr>
<tr>
<td><strong>3.1.2 Language of Parts</strong> (Level AA)</td>
<td>Not Applicable</td>
<td>Does not contain language changes</td>
</tr>
<tr>
<td><strong>3.2.1 On Focus</strong> (Level A)</td>
<td>Not Applicable</td>
<td>Does not contain interactive elements</td>
</tr>
<tr>
<td><strong>3.2.2 On Input</strong> (Level A)</td>
<td>Not Applicable</td>
<td>Does not contain interactive elements</td>
</tr>
<tr>
<td><strong>3.2.3 Consistent Navigation</strong> (Level AA)</td>
<td>Supports</td>
<td>Navigational mechanisms are visually and functionally consistent</td>
</tr>
<tr>
<td>Success Criterion</td>
<td>Conformance Level</td>
<td>Remarks</td>
</tr>
<tr>
<td>-------------------</td>
<td>-------------------</td>
<td>---------</td>
</tr>
<tr>
<td><strong>3.2.4 Consistent Identification</strong> (Level AA)</td>
<td>Supports</td>
<td>Components that have similar functionality are visually and functionally consistent</td>
</tr>
<tr>
<td><strong>3.3.1 Error Identification</strong> (Level A)</td>
<td>Not Applicable</td>
<td>Does not contain error detection</td>
</tr>
<tr>
<td><strong>3.3.2 Labels or Instructions</strong> (Level A)</td>
<td>Not Applicable</td>
<td>Does not contain interactive elements</td>
</tr>
<tr>
<td><strong>3.3.3 Error Suggestion</strong> (Level AA)</td>
<td>Not Applicable</td>
<td>Does not contain error detection</td>
</tr>
<tr>
<td><strong>3.3.4 Error Prevention</strong> (Legal, Financial, Data) (Level AA)</td>
<td>Not Applicable</td>
<td>Does not contain legal commitments, financial transactions or user controllable data changes within a data storage system</td>
</tr>
<tr>
<td><strong>4.1.1 Parsing</strong> (Level A)</td>
<td>Partially Supports</td>
<td>Scenario 2: Incorrect classes in use on <a href="https://www.forthepeople.com/personal-injury-lawsuits/">https://www.forthepeople.com/personal-injury-lawsuits/</a></td>
</tr>
<tr>
<td>Success Criterion</td>
<td>Conformance Level</td>
<td>Remarks</td>
</tr>
<tr>
<td>-------------------</td>
<td>-------------------</td>
<td>---------</td>
</tr>
<tr>
<td>4.1.2 Name, Role, Value (Level A)</td>
<td>Not Applicable</td>
<td>Does not contain interactive elements</td>
</tr>
<tr>
<td>4.1.3 Status Messages (Level AA)</td>
<td>Not Applicable</td>
<td>No status messages are sent</td>
</tr>
</tbody>
</table>

**Appendix A:**

Equal Entry LLC worked with Morgan and Morgan to define the following User Scenarios to assess forthepeople.com.

The following Criteria were **Not Applicable** based on a review with Morgan and Morgan that confirmed that current scenarios do not contain this functionality.

- 1.1.1 Non-text Content
- 1.2.1 Audio-only and Video-only (Prerecorded)
- 1.2.2 Captions (Prerecorded)
- 1.2.4 Captions (Live)
- 1.2.5 Audio Description (Prerecorded)
- 1.3.1 Info and Relationships
- 1.3.2 Meaningful Sequence
- 1.3.3 Sensory Characteristics
- 1.3.5 Identify Input Purpose
- 1.4.1 Use of Color
- 1.4.2 Audio Control
- 1.4.3 Contrast (Minimum)
- 1.4.5 Images of Text
- 1.4.11 Non-text Contrast
- 1.4.12 Text Spacing
- 1.4.13 Content on Hover or Focus
2.1.4 Character Key Shortcuts
2.2.1 Timing Adjustable
2.2.2 Pause, Stop, Hide
2.3.1 Three Flashes or Below Threshold
2.4.1 Bypass Blocks
2.4.3 Focus Order
2.4.4 Link Purpose (In Context)
2.4.5 Multiple Ways
2.4.6 Headings and Labels
2.4.7 Focus Visible
2.5.1 Pointer Gestures
2.5.3 Label in Name
2.5.4 Motion Actuation
3.1.2 Language of Parts
3.2.1 On Focus
3.2.2 On Input
3.3.1 Error Identification
3.3.2 Labels or Instructions
3.3.3 Error Suggestion
3.3.4 Error Prevention (Legal, Financial, Data)
4.1.2 Name, Role, Value
4.1.3 Status Messages

Scenarios

S1: Home

1. Open the homepage for Morgan and Morgan
2. Navigate to and activate Skip to main content; find start of main content area; return to top of page
3. Navigate to each menu element in header (Morgan & Morgan logo for navigation back to the homepage, Locations, Practice Areas, Personal Injury, Attorneys, About, Our Results, Contact, Search, call with current wait time) and their submenus
4. Navigate to and read each homepage section (For the People. Not the Powerful, Personal Injury Lawyers for the People, We Can Help, We Fight for Our Clients, Featured Attorneys, No Fee Unless We Win, What Our Clients Say, Stay Informed, Serving
Clients Nationwide, Get your Free, Immediate Case Evaluation), ensuring that screenreader can find and describe all text, alt text and interactive elements

5. Navigate to and read each text element and link in footer (Trending News, Most Asked Questions, Social media links, links to other legal websites)
6. Navigate to and activate Chat now, then dismiss
7. Navigate to and activate Search
8. Read available search options and close
9. Pop-up Ad for Everything You Need to Know Before Hiring a Lawyer free E-Book
10. Pop-up Ad for Get A Free Case Evaluation

S2: Personal Injury

1. Open the homepage for Morgan and Morgan
2. Navigate to and activate Personal Injury from the menu structure, which will open Personal Injury Claims & Lawsuits | Morgan & Morgan Law Firm
3. Navigate to and read all Related Pages
4. Navigate to and read each section of the page (Personal Injury, Featured Lawyers in Personal Injury, FAQs, Office near, Client Testimonial Videos, Free Personal Injury Case Review)
5. Navigate to and active the in page nav links Overview | Lawyers | FAQs | Offices
6. Navigate to and watch Lifetime is a long time | Attorney John Morgan | Morgan & Morgan video
7. Pause the video, evaluate options available, and restart the video
8. Turn on Captions, and read the captions for accuracy
9. Turn Captions off, re-watch the video for any visual information that isn't provided via audio
10. Adjust the volume, independent of the system volume
11. Adjust the speed of the video
12. Activate Watch from YouTube.com, which will open YouTube - Lifetime Is A Long Time | Attorney John Morgan | Morgan & Morgan
13. Read transcript of video
15. Navigate to and active View all lawyers
16. Activate Go Back
17. Navigate to and active the Client Testimonial | Stephanie watch the video

S3: Attorneys
1. Open the homepage for Morgan and Morgan
2. Navigate to and activate Attorneys from the menu structure, which will open Meet our amazing Lawyers | Morgan & Morgan Law Firm
3. Navigate to and remove the Featured search filter
4. Navigate to City and select Tennessee | Nashville
5. Navigate to and activate View Profile for Barnett, Kathryn E., which will open Kathryn E. Barnett’s profile page
6. Read her years of Experience, bio, Education and memberships, Practice Areas, Product Liability and Labor & Employment verdict amounts, recent Wins and News coverage)
7. Return back to Meet our amazing Lawyers | Morgan & Morgan Law Firm
8. Remove the Nashville filter and navigate to the search control enter: James
9. Select Arnold, James D., Jr. from the drop down list, which will open James D. Arnold, Jr.’s profile page
10. Read his bio, practice areas, and recent successes

S4: About; Our Results

1. Open the homepage for Morgan and Morgan
2. Navigate to and activate About | Who We Are from the menu structure, and read the page
3. Navigate to and activate About | In The Community from the menu structure, and read the page
4. Navigate to and activate About | Testimonials from the menu structure, and read the page
5. Navigate to and activate About | FAQ from the menu structure, and read the page
6. Navigate to and activate About | In The Media from the menu structure, and read the page
7. Navigate to and activate About | Pound Law from the menu structure, and read the page
8. Navigate to and activate About | Referrals from the menu structure, and read the page
9. Navigate to and activate About | TV Commercials from the menu structure, and read the page
10. Navigate to and activate About | Careers from the menu structure, and read the page
11. Navigate to and activate Our Results from the menu structure, and read the page

S5: Resources; Contact; Locations

1. Open the homepage for Morgan and Morgan
2. Navigate to and activate About | Resources | Car Accidents from the menu structure, and read the page
3. Navigate to and activate About | Resources | Workers' Compensation from the menu structure, and read the page
4. Navigate to and activate Contact from the menu structure, and read the page
5. Navigate to and activate Locations | Florida | Big Pine Key from the menu structure, and read the page

**S6: Mobile view**

1. Open the homepage for Morgan and Morgan resize to mobile view
2. Navigate to and activate the hamburger menu to review the options (Locations, Practice Areas, Personal Injury, Attorneys, About, Our Results, Contact, FAQs, Terms & Conditions, Employment, and social media links)
3. Navigate to and read each homepage section (Personal Injury Lawyers for the People, Get your Free- Immediate Case Evaluation, We Fight for Our Clients, What Our Clients Say, We Can Help, Serving Clients Nationwide, Get your Free- Immediate Case Evaluation (the second one), ), ensuring that screenreader can find and describe all text, alt text and interactive elements
4. Navigate to and watch the video Journey for Justice
5. Navigate to and read each text element and link in footer (Trending News, Most Asked Questions, Social media links, links to other legal websites)
6. Navigate to and review the mobile navigation elements (Call, Chat, Email, Download)
7. Navigate to and activate Read more, under Most Asked Questions in the footer and read the page
8. Return to the homepage, and activate Find out if you have a case and read the page
9. Use the hamburger menu to navigated to and activate Locations | Florida | Big Pine Key and read the page

**Appendix B:**

Additional information about the evaluation methods used.

**forthepeople.com Technologies**

The technologies that this content "relies upon" are:
- HTML5
- CSS
- JavaScript

**User Agents and Assistive Technologies**

The technology platforms used in the verification:

- macOS 10.10/Safari
- macOS 10.10/Chrome
- Windows 10/Chrome
- Windows 10/Edge
- Windows 10/IE
- Windows 10/Firefox

The assistive technologies used in the verification:

- Keyboard
- JAWS
- VoiceOver
- NVDA
- Narrator
- aXe
- Large Text
- Magnifier
- Colour Contrast Analyser
- Web Developer Toolbar
- Code Inspection / Dev Tools
- Accessibility Insights for Web
- ANDI
- Text Spacing bookmarklet by Patrick H. Lauke