



Morgan and Morgan Accessibility Conformance Report WCAG Edition

(Based on VPAT® Version 2.4)

Name of Product/Version: forthepeople.com

Report Date: May 18th, 2021

Product Description: Homepage for the Morgan & Morgan law firm.

Contact information: Independent Accessibility Consultant

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Notes: Equal Entry LLC, a third party accessibility consultant, worked with Morgan and Morgan to define a set of User Scenarios (Appendix A) to assess forthepeople.com.

Morgan and Morgan reviewed the detailed issue list, prioritized and fix several items. Exceptions in this document are pending accessibility issues, to be addressed in future product releases to forthepeople.com. This report, generated on May 18th, 2021, supersedes any previous report covering these same scenarios.

Evaluation Methods Used: Manual testing using various browser agents, assistive technologies and inspection tools. Scenarios are in Appendix A. Additional details are in Appendix B.

Applicable Standards/Guidelines:

This report covers the degree of conformance for the following accessibility standard/guidelines: Web Content Accessibility Guidelines 2.1 at <https://www.w3.org/TR/WCAG21/>, at level A and AA.

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG Level AAA.

WCAG 2.1 Report

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG Conformance Requirements](#).

Success Criteria

Success Criterion	Conformance Level	Remarks
<u>1.1.1 Non-text Content</u> (Level A)	Not Applicable	Text alone is used to convey information
<u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A)	Not Applicable	Does not contain any Audio-Only or Video-Only pre-recorded content

Success Criterion	Conformance Level	Remarks
<u>1.2.2 Captions (Prerecorded)</u> (Level A)	Not Applicable	Does not contain Prerecorded content
<u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A)	Partially Supports	Scenario 2: Client testimonial videos lack transcripts
<u>1.2.4 Captions (Live)</u> (Level AA)	Not Applicable	Does not contain Live Streamed media
<u>1.2.5 Audio Description (Prerecorded)</u> (Level AA)	Not Applicable	Does not contain Prerecorded content
<u>1.3.1 Info and Relationships</u> (Level A)	Not Applicable	NA - 1.3.1 error
<u>1.3.2 Meaningful Sequence</u> (Level A)	Not Applicable	NA - 1.3.2 error

Success Criterion	Conformance Level	Remarks
<u>1.3.3 Sensory Characteristics</u> (Level A)	Not Applicable	No instructions or visuals convey meaning through shape, size, location, orientation or sound
<u>1.3.4 Orientation</u> (Level AA)	Supports	Respects user's choice of landscape or portrait
<u>1.3.5 Identify Input Purpose</u> (Level AA)	Not Applicable	Does not contain input controls
<u>1.4.1 Use of Color</u> (Level A)	Not Applicable	Color is not used to convey meaning
<u>1.4.2 Audio Control</u> (Level A)	Not Applicable	Does not contain audio that plays automatically
<u>1.4.3 Contrast (Minimum)</u> (Level AA)	Not Applicable	NA - 1.4.3 error
<u>1.4.4 Resize text</u> (Level AA)	Supports	Text can be resized up to 200 percent without loss of content or functionality

Success Criterion	Conformance Level	Remarks
<u>1.4.5 Images of Text</u> (Level AA)	Not Applicable	No images of text are used to convey information
<u>1.4.10 Reflow</u> (Level AA)	Supports	Content can be presented without loss of information or functionality, and without requiring scrolling in two dimensions
<u>1.4.11 Non-text Contrast</u> (Level AA)	Not Applicable	Text alone is used
<u>1.4.12 Text Spacing</u> (Level AA)	Not Applicable	Mobile operating systems do not currently allow changes to line spacing, only font.
<u>1.4.13 Content on Hover or Focus</u> (Level AA)	Not Applicable	Tooltips are not used
<u>2.1.1 Keyboard</u> (Level A)	Supports	All operable content was accessible and usable via only the keyboard
<u>2.1.2 No Keyboard</u>	Supports	No Keyboard traps were found

Success Criterion	Conformance Level	Remarks
<u>Trap</u> (Level A)		
<u>2.1.4 Character Key Shortcuts</u> (Level A)	Not Applicable	Custom keyboard shortcuts are not defined
<u>2.2.1 Timing Adjustable</u> (Level A)	Not Applicable	Does not contain timers
<u>2.2.2 Pause, Stop, Hide</u> (Level A)	Not Applicable	Does not contain auto-updating, scrolling or flashing content
<u>2.3.1 Three Flashes or Below Threshold</u> (Level A)	Not Applicable	Does not contain Flashing text or other visuals
<u>2.4.1 Bypass Blocks</u> (Level A)	Not Applicable	Does not contain repeated blocks of content
<u>2.4.2 Page Titled</u> (Level A)	Supports	Titling is used effectively throughout to aid in understanding

Success Criterion	Conformance Level	Remarks
<u>2.4.3 Focus Order</u> (Level A)	Not Applicable	Does not contain interactive elements
<u>2.4.4 Link Purpose (In Context)</u> (Level A)	Not Applicable	Does not contain Hyperlinks
<u>2.4.5 Multiple Ways</u> (Level AA)	Not Applicable	Single page application
<u>2.4.6 Headings and Labels</u> (Level AA)	Not Applicable	NA - 2.4.6 error
<u>2.4.7 Focus Visible</u> (Level AA)	Not Applicable	Does not contain interactive elements
<u>2.5.1 Pointer Gestures</u> (Level A)	Not Applicable	Multipoint or path-based gestures are not used
<u>2.5.2 Pointer Cancellation</u> (Level A)	Supports	Operations that use a single pointer execute on the up-events allowing for

Success Criterion	Conformance Level	Remarks
<u>2.5.3 Label in Name</u> (Level A)	Not Applicable	No user inputs are used
<u>2.5.4 Motion Actuation</u> (Level A)	Not Applicable	Device motion sensors are not used
<u>3.1.1 Language of Page</u> (Level A)	Supports	Language is programmatically expressed for assistive technologies at the product or page level
<u>3.1.2 Language of Parts</u> (Level AA)	Not Applicable	Does not contain language changes
<u>3.2.1 On Focus</u> (Level A)	Not Applicable	Does not contain interactive elements
<u>3.2.2 On Input</u> (Level A)	Not Applicable	Does not contain interactive elements
<u>3.2.3 Consistent Navigation</u> (Level AA)	Supports	Navigational mechanisms are visually and functionally consistent

Success Criterion	Conformance Level	Remarks
<u>3.2.4 Consistent Identification</u> (Level AA)	Supports	Components that have similar functionality are visually and functionally consistent
<u>3.3.1 Error Identification</u> (Level A)	Not Applicable	Does not contain error detection
<u>3.3.2 Labels or Instructions</u> (Level A)	Not Applicable	Does not contain interactive elements
<u>3.3.3 Error Suggestion</u> (Level AA)	Not Applicable	Does not contain error detection
<u>3.3.4 Error Prevention (Legal, Financial, Data)</u> (Level AA)	Not Applicable	Does not contain legal commitments, financial transactions or user controllable data changes within a data storage system
<u>4.1.1 Parsing</u> (Level A)	Partially Supports	Scenario 2: Incorrect classes in use on https://www.forthpeople.com/personal-injury-lawsuits/

Success Criterion	Conformance Level	Remarks
<u>4.1.2 Name, Role, Value</u> (Level A)	Not Applicable	Does not contain interactive elements
<u>4.1.3 Status Messages</u> (Level AA)	Not Applicable	No status messages are sent

Appendix A:

Equal Entry LLC worked with Morgan and Morgan to define the following User Scenarios to assess forthepeople.com.

The following Criteria were **Not Applicable** based on a review with Morgan and Morgan that confirmed that current scenarios do not contain this functionality.

- 1.1.1 Non-text Content
- 1.2.1 Audio-only and Video-only (Prerecorded)
- 1.2.2 Captions (Prerecorded)
- 1.2.4 Captions (Live)
- 1.2.5 Audio Description (Prerecorded)
- 1.3.1 Info and Relationships
- 1.3.2 Meaningful Sequence
- 1.3.3 Sensory Characteristics
- 1.3.5 Identify Input Purpose
- 1.4.1 Use of Color
- 1.4.2 Audio Control
- 1.4.3 Contrast (Minimum)
- 1.4.5 Images of Text
- 1.4.11 Non-text Contrast
- 1.4.12 Text Spacing
- 1.4.13 Content on Hover or Focus

- 2.1.4 Character Key Shortcuts
- 2.2.1 Timing Adjustable
- 2.2.2 Pause, Stop, Hide
- 2.3.1 Three Flashes or Below Threshold
- 2.4.1 Bypass Blocks
- 2.4.3 Focus Order
- 2.4.4 Link Purpose (In Context)
- 2.4.5 Multiple Ways
- 2.4.6 Headings and Labels
- 2.4.7 Focus Visible
- 2.5.1 Pointer Gestures
- 2.5.3 Label in Name
- 2.5.4 Motion Actuation
- 3.1.2 Language of Parts
- 3.2.1 On Focus
- 3.2.2 On Input
- 3.3.1 Error Identification
- 3.3.2 Labels or Instructions
- 3.3.3 Error Suggestion
- 3.3.4 Error Prevention (Legal, Financial, Data)
- 4.1.2 Name, Role, Value
- 4.1.3 Status Messages

Scenarios

S1: Home

1. Open the [homepage for Morgan and Morgan](#)
2. Navigate to and activate **Skip to main content**; find start of main content area; return to top of page
3. Navigate to each menu element in header (Morgan & Morgan logo for navigation back to the homepage, Locations, Practice Areas, Personal Injury, Attorneys, About, Our Results, Contact, Search, call with current wait time) and their submenus
4. Navigate to and read each homepage section (For the People. Not the Powerful, Personal Injury Lawyers for the People, We Can Help, We Fight for Our Clients, Featured Attorneys, No Fee Unless We Win, What Our Clients Say, Stay Informed, Serving

Clients Nationwide, Get your Free, Immediate Case Evaluation), ensuring that screenreader can find and describe all text, alt text and interactive elements

5. Navigate to and read each text element and link in footer (Trending News, Most Asked Questions, Social media links, links to other legal websites)
6. Navigate to and activate **Chat now**, then dismiss
7. Navigate to and activate **Search**
8. Read available search options and close
9. Pop-up Ad for **Everything You Need to Know Before Hiring a Lawyer** free E-Book
10. Pop-up Ad for **Get A Free Case Evaluation**

S2: Personal Injury

1. Open the [homepage for Morgan and Morgan](#)
2. Navigate to and activate **Personal Injury** from the menu structure, which will open [Personal Injury Claims & Lawsuits | Morgan & Morgan Law Firm](#)
3. Navigate to and read all **Related Pages**
4. Navigate to and read each section of the page (Personal Injury, Featured Lawyers in Personal Injury, FAQs, Office near, Client Testimonial Videos, Free Personal Injury Case Review)
5. Navigate to and active the in page nav links **Overview | Lawyers | FAQs | Offices**
6. Navigate to and watch **Lifetime is a long time | Attorney John Morgan | Morgan & Morgan** video
7. Pause the video, evaluate options available, and restart the video
8. Turn on Captions, and read the captions for accuracy
9. Turn Captions off, re-watch the video for any visual information that isn't provided via audio
10. Adjust the volume, independent of the system volume
11. Adjust the speed of the video
12. Activate **Watch from YouTube.com**, which will open [YouTube - Lifetime Is A Long Time | Attorney John Morgan | Morgan & Morgan](#)
13. Read transcript of video
14. Return to [Personal Injury Claims & Lawsuits | Morgan & Morgan Law Firm](#)
15. Navigate to and active **View all lawyers**
16. Activate **Go Back**
17. Navigate to and active the **Client Testimonial | Stephanie** watch the video

S3: Attorneys

1. Open the [homepage for Morgan and Morgan](#)
2. Navigate to and activate **Attorneys** from the menu structure, which will open [Meet our amazing Lawyers | Morgan & Morgan Law Firm](#)
3. Navigate to and remove the **Featured** search filter
4. Navigate to **City** and select *Tennessee / Nashville*
5. Navigate to and activate **View Profile** for Barnett, Kathryn E., which will open [Kathryn E. Barnett's profile page](#)
6. Read her years of Experience, bio, Education and memberships, Practice Areas, Product Liability and Labor & Employment verdict amounts, recent Wins and News coverage)
7. Return back to [Meet our amazing Lawyers | Morgan & Morgan Law Firm](#)
8. Remove the **Nashville** filter and navigate to the search control enter: James
9. Select *Arnold, James D., Jr.* from the drop down list, which will open [James D. Arnold, Jr.'s profile page](#)
10. Read his bio, practice areas, and recent successes

S4: About; Our Results

1. Open the [homepage for Morgan and Morgan](#)
2. Navigate to and activate [About | Who We Are](#) from the menu structure, and read the page
3. Navigate to and activate [About | In The Community](#) from the menu structure, and read the page
4. Navigate to and activate [About | Testimonials](#) from the menu structure, and read the page
5. Navigate to and activate [About | FAQ](#) from the menu structure, and read the page
6. Navigate to and activate [About | In The Media](#) from the menu structure, and read the page
7. Navigate to and activate [About | Pound Law](#) from the menu structure, and read the page
8. Navigate to and activate [About | Referrals](#) from the menu structure, and read the page
9. Navigate to and activate [About | TV Commercials](#) from the menu structure, and read the page
10. Navigate to and activate [About | Careers](#) from the menu structure, and read the page
11. Navigate to and activate [Our Results](#) from the menu structure, and read the page

S5: Resources; Contact; Locations

1. Open the [homepage for Morgan and Morgan](#)

2. Navigate to and activate [About | Resources | Car Accidents](#) from the menu structure, and read the page
3. Navigate to and activate [About | Resources | Workers' Compensation](#) from the menu structure, and read the page
4. Navigate to and activate [Contact](#) from the menu structure, and read the page
5. Navigate to and activate [Locations | Florida | Big Pine Key](#) from the menu structure, and read the page

S6: Mobile view

1. Open the [homepage for Morgan and Morgan](#) resize to mobile view
2. Navigate to and activate the hamburger menu to review the options (Locations, Practice Areas, Personal Injury, Attorneys, About, Our Results, Contact, FAQs, Terms & Conditions, Employment, and social media links)
3. Navigate to and read each homepage section (Personal Injury Lawyers for the People, Get your Free- Immediate Case Evaluation, We Fight for Our Clients, What Our Clients Say, We Can Help, Serving Clients Nationwide, Get your Free- Immediate Case Evaluation (the second one),), ensuring that screenreader can find and describe all text, alt text and interactive elements
4. Navigate to and watch the video **Journey for Justice**
5. Navigate to and read each text element and link in footer (Trending News, Most Asked Questions, Social media links, links to other legal websites)
6. Navigate to and review the mobile navigation elements (Call, Chat, Email, Download)
7. Navigate to and activate [Read more, under Most Asked Questions in the footer](#) and read the page
8. Return to the homepage, and activate [Find out if you have a case](#) and read the page
9. Use the hamburger menu to navigated to and activate [Locations | Florida | Big Pine Key](#) and read the page

Appendix B:

Additional information about the evaluation methods used.

forthepeople.com Technologies

The technologies that this content "relies upon" are:

- HTML5
- CSS
- JavaScript

User Agents and Assistive Technologies

The technology platforms used in the verification:

- macOS 10.10/Safari
- macOS 10.10/Chrome
- Windows 10/Chrome
- Windows 10/Edge
- Windows 10/IE
- Windows 10/Firefox

The assistive technologies used in the verification:

- Keyboard
- JAWS
- VoiceOver
- NVDA
- Narrator
- aXe
- Large Text
- Magnifier
- Colour Contrast Analyser
- Web Developer Toolbar
- Code Inspection / Dev Tools
- Accessibility Insights for Web
- ANDI
- Text Spacing bookmarklet by Patrick H. Lauke